



Presents:

Effective Quality Control

Is Your Current Cleaning Contract Just Words on Paper?

- How do you know your building is clean?
- How do you know that the services in your contract are being done?
- How do you know if you're getting real value for the price you're paying?
- **YOU CAN'T KNOW UNLESS YOU HAVE PROOF!!**

We Offer Proof Through Effective Quality Control

- Know that services will be completed as outlined
- Receive customer service that exceeds your expectations
- Consistently get a cleaner building for what you are paying

We input and document the services from our contract into CleanTelligent

I. GENERAL CLEANING

A. *Daily Services:*

1. Empty wastepaper baskets and other receptacles; damp wipe or wash if necessary. Reinstall liners if necessary. Haul trash to the dumpster.
2. Spot clean door and partition glass, desks, counters and tables.
3. Dust conference rooms, break rooms and receptionist areas. Spot dust other areas if necessary.
4. Clean drinking fountains. Remove hard water deposits on drinking fountains if necessary.
5. Clean carpet spots smaller than one square foot.
6. Vacuum all carpet in common areas and traffic ways, as recommended by the Carpet and Rug Institute.
7. Vacuum under desks and tables if necessary.
8. Sweep/vacuum and then damp mop hard surface floors.
9. Spot vacuum crumbs or other dry spills on furniture.
10. Sweep/vacuum and spot mop stairwells.
11. Reposition all furniture correctly, turn out lights upon completion, and secure all areas as required.

Inspections



We inspect those services to make sure they are performed to above industry standards.

Inspections

Inspection results are available for review so you can see that we are honoring our contract.

Inspection Details [Expand All](#) - [Collapse All](#) [Inspection Legend](#)

Group By: Show Tracking Item Details

1st Floor - Offices, Lobby

Service Items:

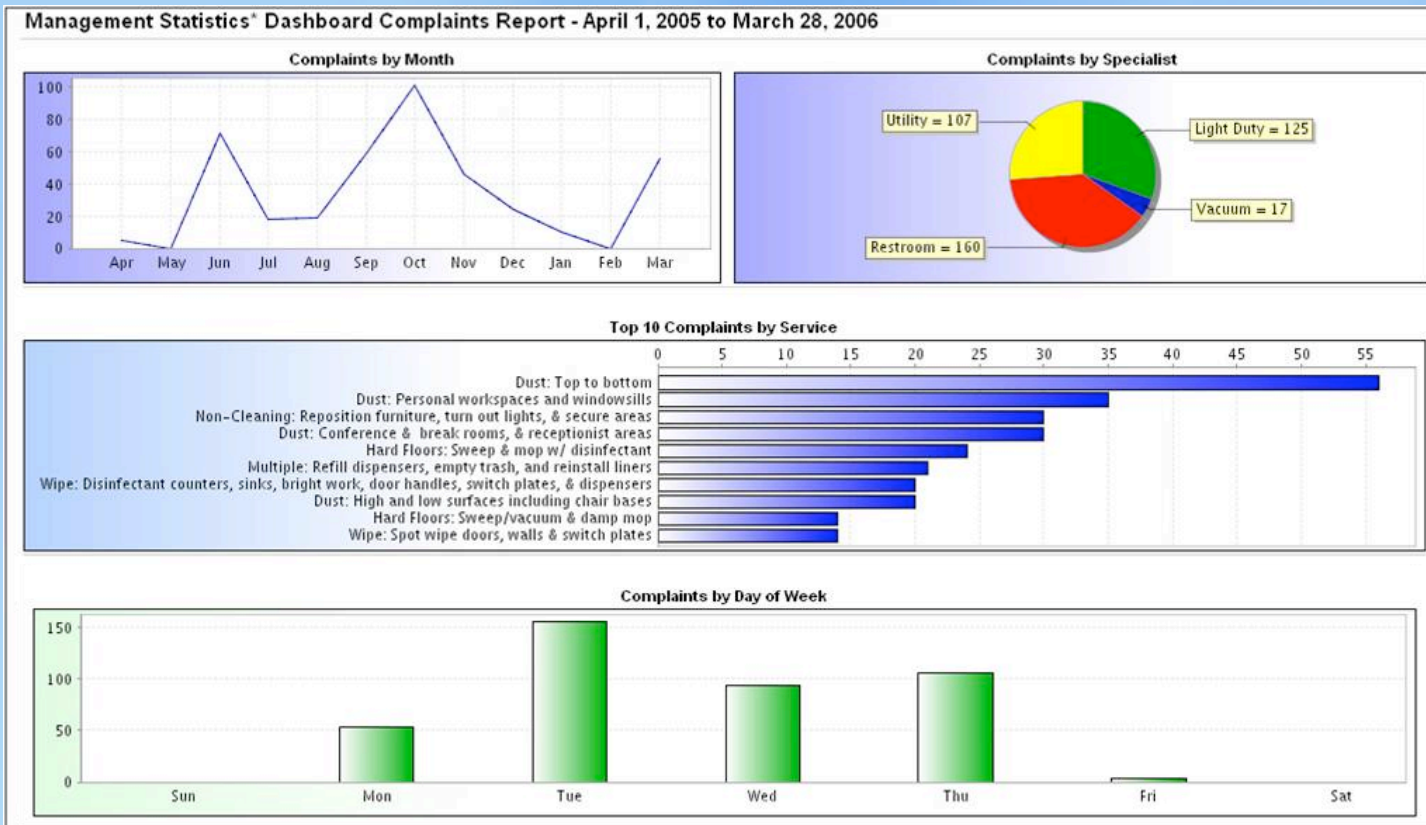
100% <input type="checkbox"/>	Empty wastepaper baskets, ashtrays, sand urns and other receptacles; damp wipe or wash if necessary. Reinstall liners if necessary. Haul trash to the dumpster.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Spot clean door and partition glass, desks, counters and tables.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Dust conference rooms, break rooms and receptionist areas. Spot dust other areas if necessary.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Clean carpet spots smaller than one square foot.	Offices - 5XW - General Cleaning
50% <input type="checkbox"/>	Clean drinking fountains. Remove hard water deposits on drinking fountains if necessary.	Offices - 5XW - General Cleaning
0% <input type="checkbox"/>	Reposition all furniture correctly, turn out lights upon completion, and secure all areas as required.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Sweep/vacuum and spot mop stairwells.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Sweep/vacuum and then damp mop hard surface floors.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Vacuum all carpet in common areas and traffic ways, as recommended by the Carpet and Rug Institute.	Offices - 5XW - General Cleaning
100% <input type="checkbox"/>	Vacuum under desks and tables if necessary.	Offices - 5XW - General Cleaning

1st Floor - Offices, Lobby Score:

Service Detail Score:

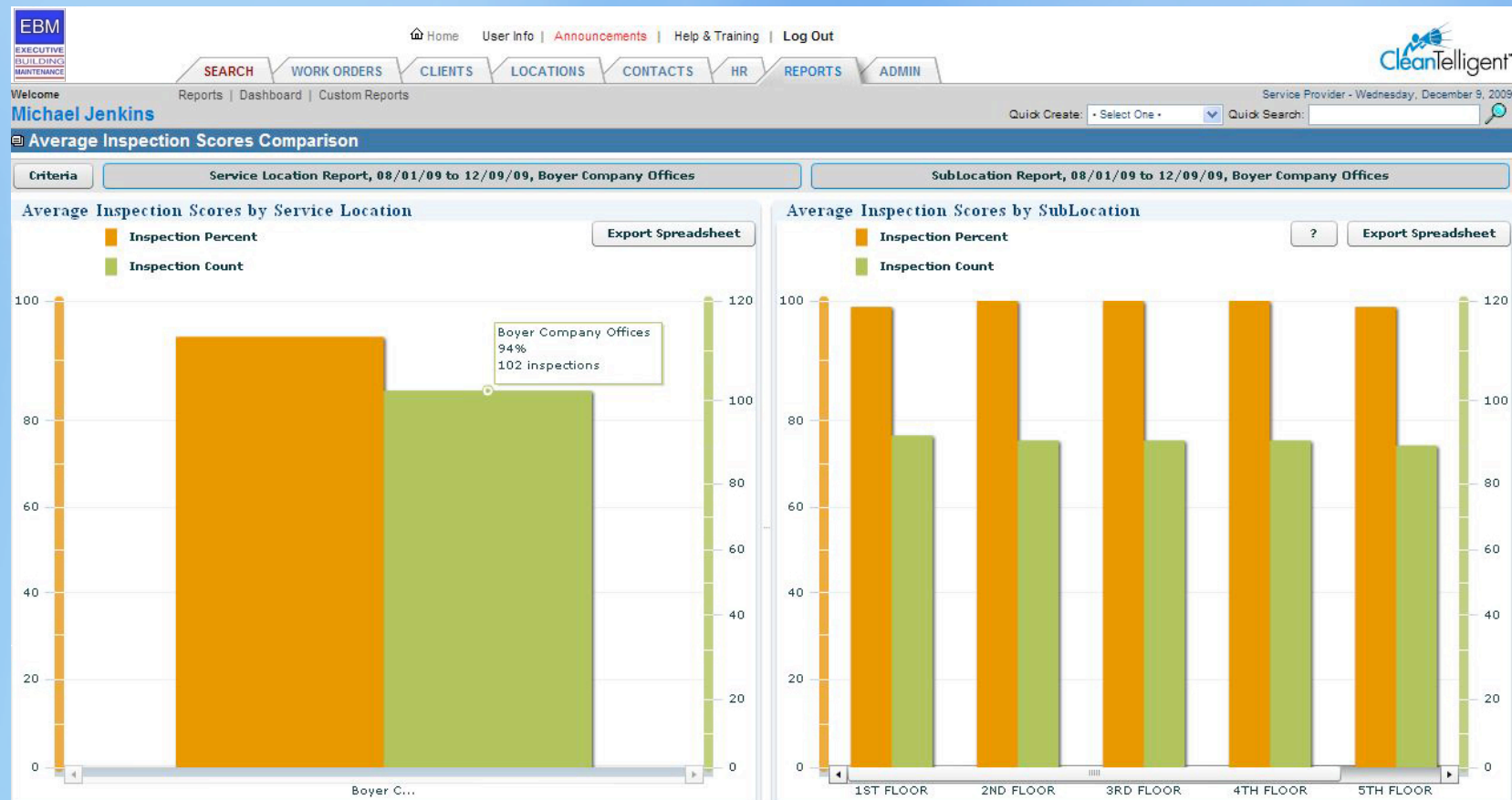
Reports

Performance reports help us increase accountability and improve quality.



Reports

View average inspection scores to know that you are getting real value for the price.



Reports

All inspection results and scores can be viewed on your desktop just a click away, no more paper reports



Reports

Results are shared by managers, supervisors, and employees to improve quality and training.



Training

- Inspection results assist in focusing on areas that may require additional internal training.
- Equipment that may need to be changed to achieve the desired results.



With Effective Quality Control you can KNOW



- Services are completed as contracted
- You receive customer service that exceeds your expectations
- You consistently get a cleaner building for what you are paying

CleanTelligent Implementation



- You receive a username and password
- You can have a desktop icon linking to the website login
- Easily submit and retrieve information within seconds
- All data is secure and encrypted



**We Are Committed to
Providing Exceptional
Customer Service.**